



Franciscan Healthcare

FINANCIAL ASSISTANCE POLICY SUMMARY

Franciscan Healthcare (FH) offers financial assistance to individuals who qualify. FH acknowledges the financial need of patients who are unable to afford the charges associated with the cost of medically necessary and emergency medical care.

ELIGIBILITY REQUIREMENTS

In order to be eligible for free care or care at a reduced rate, the patient must apply by completing a financial assistance application. Patients applying for financial assistance will not be denied based upon age, sex, race, religion, or national origin. The decision to provide financial assistance will be based on a review of the patient's income. Additional information may be requested and ultimately may affect FH's decision.

The necessity for medical treatment of any patient will be based on the clinical judgment of the healthcare provider without regard to the financial status of the patient. All patients will be treated for emergency medical conditions without discrimination and regardless of their eligibility for free or discounted care.

Financial assistance is generally determined by a sliding scale of total household income based on federal poverty guidelines. When total household income is less than 100% of the federal poverty guideline, a 100% discount from gross charges applies. When total household income is between 125% and 200% of the federal poverty guideline, a partial discount applies. No person eligible for financial assistance will be charged "gross charges". Discounts based upon the sliding scale will be deducted from FH's AGB. FH determines an AGB percentage on an annual basis. Please refer to the financial assistance policy for a complete explanation and details.

HOW TO APPLY

FH encourages patients who may qualify to apply for financial assistance. Patients can apply for financial assistance by completing and submitting a financial assistance application to the Patient Financial Counselor at 430 N Monitor St, West Point, NE 68788.

A copy of the policy and a financial assistance application may be obtained at no charge by going to the FH's website, <https://franhealth.org/patients-visitors/patient-financial-information.html>, or by visiting the Admissions Desk, the Emergency Room Desk or Patient Financial Counselor. The Policy and a financial assistance application may also be sent to you by mail free of charge by contacting the Patient Financial Counselor at 402.372.4029 or by email at billing@franhealth.org.

FURTHER INFORMATION & ASSISTANCE WITH APPLYING

If you have questions about financial assistance or need assistance with applying for financial assistance, you may contact the Patient Financial Counselor at 430 N Monitor St, West Point, NE 68788, or call 402-372-4029, or visit <https://franhealth.org/patients-visitors/patient-financial-information.html>.

Translated copies of this summary, the Policy and a financial assistance application are available upon request from the Patient Financial Counselor in the following languages: Spanish.