## FRANCISCAN CARE SERVICES dba ST FRANCIS MEMORIAL HOSPITAL, dba DINKLAGE MEDICAL CLINIC AND ASSOCIATED CLINICS WEST POINT, NEBRASKA FINANCIAL ASSISTANCE POLICY SUMMARY

It is the policy of Franciscan Care Services, Inc. dba St. Francis Memorial Hospital and Dinklage Medical and Associated Clinics (the "Hospital") to provide financial assistance to qualifying patients with their outstanding bills for medically necessary and emergency care provided at the Hospital.

# PATIENTS THAT QUALIFY FOR FINANCIAL ASSISTANCE

To receive financial assistance under the Financial Assistance Policy (the "Policy"), you must be financially indigent.

#### **Financially Indigent**

To be "financially indigent," you must be uninsured or underinsured and have a household income equal to or less than 200% of Federal Poverty Level ("FPL"). However, even if your household income equals or is below the required FPL, you may not qualify as "financially indigent" if your medical bills are less than 10 percent of your Net Worth. Net worth is determined based on your assets (excluding Hospital bills and the net value of your primary residence). If you qualify as "financially indigent," financial assistance will be provided based on a sliding fee scale comparing household income to a percent of FPL as set forth in the Policy.

## HOW TO APPLY

The Hospital encourages patients who may qualify to apply for financial assistance. Patients can apply for financial assistance by completing and submitting a financial assistance application to the Patient Financial Counselor at 430 N Monitor St., West Point, NE 68788.

A copy of the Policy and a financial assistance application may be obtained at no charge by going to the Hospital's website, <u>www.fcswp.org/patient-financial-information/</u>, or by visiting the Admissions Desk, the Emergency Room Desk or Patient Financial Counselor. The Policy and a financial assistance application may also be sent to you by mail free of charge by contacting the Patient Financial Counselor at 402.372.4029 or by email at <u>pfc@fcswp.org</u>.

## FURTHER INFORMATION & ASSISTANCE WITH APPLYING

If you have questions about financial assistance or need assistance with applying for financial assistance, you may contact the Patient Financial Counselor at 430 N Monitor St., West Point, NE 68788, or call 402-372-4029, or visit www.fcswp.org/patient-financial-information/.

Translated copies of this summary, the Policy and a financial assistance application are available upon request from the Patient Financial Counselor in the following languages: Spanish.